

CMYBS REFUND POLICY

Clinton-Massie Youth Baseball and Softball ("CMYBS") adheres to a strict refund policy. To receive a refund from the organization, the parent/guardian must complete a Refund Request Form. The Refund Request Form can be filled out and submitted on our website. Each request will be reviewed based on the date the Refund Request Form is received. Refunds will be issued via check within 4-6 weeks.

This policy applies to registration fees paid directly to Clinton-Massie Youth Baseball and Softball. CMYBS will not be responsible for any funds paid to a team, team coach, team official or any funds raised and collected by teams through sponsorship or fundraising.

Full refunds of registration fees, minus a \$10 service fee, paid to CMYBS shall be made in the following instances:

- Player or parent changes their mind prior to the first practice of the season.
- Player sustains a season ending injury prior to the start of the practice season.
- Player moves from the territory prior to the start of the practice season.
- Force Majeure. In the event(s) including, but not limited to, natural catastrophes, pandemics, malfunctions of utilities, death, or acts of God.

NO REFUNDS will be made in the following instances:

- Player withdraws from participation after the start of practice for ANY reason.
- Player has been removed from the team for Code of Conduct violations by the player or the parent.

Through our new website provider, parents/guardians have the option at the time of registration to purchase registration insurance through SecureFee. CMYBS has no affiliation with SecureFee. Read the 'Policy Terms' (link is provided at the time of registration) prior to adding or declining the SecureFee Registration Cancellation Insurance.

Refunds are at the sole discretion of Clinton-Massie Youth Baseball and Softball.

All refunds will be paid by check only.