



## Avon Youth Sports | Refund Policy

### Refund Terms and Conditions

- All refund requests must be completed in writing via email to [sports@avonindiana.gov](mailto:sports@avonindiana.gov) for consideration. Please provide the registered player's name, sport and season, reason for request, etc.

### Full Refund Requests (100% of Program Fees, minus any transaction fees)

- Must be received via email within 72 hours of when the registration was processed, provided the registration was made prior to the date that registration closes for that sport.
- May apply if a player transfers to an AYS Travel Team from the Recreational League Program within the same sport.
- May apply if the player is selected to a school team of the same sport (e.g. High School & Middle School Basketball).

### Partial Refund Requests (Minus \$50 administrative fee and any transaction fees)

- If the request is received within 24 hours or more after registration closes for the sport in which a refund is requested, refunds may be considered. They will subject to an administrative fee of \$50.00, minus any transaction fees. **NOTE:** If the associated sport has begun practicing, no refunds will be considered, with the exception of Tackle Football.

### Medical Refund Requests

- Upon providing a doctor's response to injury or exception, AYS will determine the consideration of refund request. All reviews will be handled on a case-by-case basis. In order to prevent any undue hardship to the sport season, a credit will likely be issued for the next registration in place of a refund if the request has been received after opening day of the sport. If a family has only one participant in one sports program, and is approved for a refund, the family may request a credit for the following year.

Updated 10.24.23