



IN PARTNERSHIP WITH 

2025 Crown Classic

Charlotte, NC | Dec 12-13, 2025
Mecklenburg Sportsplex



Welcome to the Inaugural Crown Classic!

This manual will help in your trip planning to Charlotte, NC & provide a more seamless experience throughout the booking process.



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Booking Guidelines

Enclosed is information on how to book, pricing, add-on experiences, payment timelines & more.

Now let's get your booking started!

Step 1 – read the following manual carefully

Step 2 – visit the registration portal to start booking:

- **Team registration fee**
- **Direct hotel booking link**

Step 3 – add-on optional experiences available (activities, professional sports, dining, etc.)

- **Register as early as Sept 2**
- **Registration will close Fri Nov 21 or until all age divisions & brackets are full**
- **Payment timelines will be strictly enforced**

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Team Registration Fee

**Team fee to participate is \$500 due at time of registration to reserve your spot.
Deposits are non-refundable via credit card or e-checks only.**

Registration will include:

- **Team flag belts that are yours to keep after the event**
 - **Event entry for a maximum of 10 players**
 - **Event entry for a maximum of 2 coaches**
- **Tournament Jersey for you to keep after the event**
 - **Athlete gift handed out at registration**

Team Check-in on-site @ Mecklenburg Sportsplex Area B Main Pavilion:

- **Fri Dec 12 @ 7:30am-11am (teams may check in 90 minutes prior to first game)**
- **To expedite your team check-in, make sure all athlete and coach waivers are completed online prior to arrival.**

Hotel Bookings

All athletes and coaches must purchase and stay at pre-selected hotels for the duration of their trip. Negotiated hotel rates are guaranteed to be lower than those currently on the market.

Spectators can opt to stay at hotels outside the blocks; HOWEVER, if they want to stay with the team in our designated hotels, they can be added to the rooming list.

8 hotels available

2-night minimum stay starting at \$64 per person (all taxes & fees included)

10 room nights minimum booked per team (could be 5 rooms for 2 nights or 10 rooms for 1 night)

Dates available: Thurs Dec 11 – Sun Dec 14

****Teams non-compliant may not participate in event****

****The Crown Classic is a stay to play event. Teams who live 60 miles or more away from the Sportsplex are required to use the hotel booking link. Teams within 60 miles are not required to but may also use the link, if desired*****

****Requests for nights prior and/or after may be possible & will be handled on a case-by-case basis – please contact the call center at +1(800)920-9609 ASAP to inquire about extending hotel blocks****

Hotel Bookings (contd.)

All properties offer free parking.

Breakfast is included in 7 of the 8 hotels.

Pools are offered in 7 of the 8 hotels (3 indoor & 4 outdoor).

4 properties are located within 10 mins of the venue.

We are offering hotel options that can fit any budget:

The Independence Inn Charlotte/Matthews Hotel

Quality Inn & Suites Matthews – Charlotte

Holiday Inn Express & Suites Charlotte – Ballantyne

Hampton Inn & Suites Charlotte/Ballantyne

Fairfield Inn & Suites by Marriott Charlotte Matthews

Holiday Inn Express & Suites Charlotte Southeast – Matthews

Home2 Suites by Hilton Charlotte Piper Glen

DoubleTree Charlotte – Southpark

Additional Hotel Booking Notes

- **Every room must have at least one (1) adult over the age of 21**
- **Standard rooms are a maximum of 4 people (including infants) – (maximum of two children per queen/king bed)**
- **Credit card options available: AMEX, Discover, Mastercard, Visa**
- **1 unique email is required for each team – coach and/or main team contact email preferred**
- **All athletes and coaches are required to sign & submit a waiver + code of conduct agreements online prior to arrival**
- **Add-on Experiences: There will NOT be any ticket distribution at the event. Tickets must be purchased online/digitally directly through vendor**
- **Just like most sporting events across the country, we are continuing a clear bag policy for spectators at both the competition venues. A separate athlete/coach entry may be designated. Safety first, so plan accordingly!**
- **Hotel rewards can now be earned with your stays, so take advantage – just provide your number(s) during the booking process or to the front desk at check-in. Unfortunately, you cannot redeem any free stays in lieu of your hotel requirements.**
- **All taxes & credit card fees are included in the pricing. Any other parking fees, resort fees, complimentary breakfast, free shuttles, etc. are noted in the hotel descriptions during the booking process.**
- **If credit card expiration occurs prior to arrival, the system will reject the card. Please plan accordingly.**
- **Rollaway bed additions are not an option**
- **Rooms needing ADA access, please email support@myteaminn.com with your detailed request.**

Payments & Deadlines

- **Team registration online link open Sept 2 – Nov 21**
 - **\$500 due at time of booking**
- **Hotel booking online link open Sept 2 – Nov 21**
- **Online waivers completed by athletes and coaches by Wed Nov 26**
- **Add-on experiences (optional) can be purchased at any time via QR codes directly with each vendor - flyers also available at www.popwarner.com**
- **A final “Know Before You Go” email communication will go out to the team contact with key information on hotel check-in, event schedules, etc. by Mon Dec 8**
- **IMPORTANT: Charges for this event will display as Affinity Sports LLC and TEAMINN LLC.**
- **For hotel cancellations or modifications please reach out to TEAMINN directly at 800-233-8326 or via email at support@myteaminn.com. Modifications are based on availability and not guaranteed.**

Add-On Options

Enhance your stay in Charlotte with numerous add-on options. Options are displayed for informational purposes and are not required to purchase during the booking process.

We just want you to have a glimpse and fully take advantage of all that Charlotte has to offer- professional sports, activities, theme parks, and more.



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Add-On Options – Professional/Collegiate Sports

(reference flyers on website)

ALL BELOW OPTIONS HAVE DIRECT LINKS FOR YOU TO BOOK DIRECTLY WITH THAT EXPERIENCE

Full flyers will also be available at www.popwarner.com . More information will become available August 1st, 2025.

NFL Carolina Panthers
Bank of America Stadium
800 S Mint St,
Charlotte, NC 28202
(704) 358-7480

<https://www.panthers.com/>



NHL Charlotte Checkers
Bojangles Coliseum
2700 E Independence Blvd,
Charlotte, NC 28205
(704) 342-4423

<http://www.gocheckers.com/>



Charlotte Hornets
Spectrum Center
333 East Trade Street
Charlotte, NC 28202
(704) 467-6387

<https://www.nba.com/hornets/>



ACC Football Championship Game
Bank of America Stadium
800 S Mint St,
Charlotte, NC 28202
Sat, December 6 – 8:00pm



Add-On Options – Experiences – Uptown Area

(reference flyers on website)

ALL BELOW OPTIONS HAVE DIRECT LINKS FOR YOU TO BOOK DIRECTLY WITH THAT EXPERIENCE

Full flyers will also be available at www.popwarner.com . More information will become available August 1st, 2025.

Light the Knights Festival
Truist Field
324 South Mint St,
Charlotte, NC 28202
(704) 274-8300

<https://www.milb.com/charlotte-knights/ballpark/christmashours>

NASCAR Hall of Fame
400 E M.L.K. Jr Blvd,
Charlotte, NC 28202
(704)-654-4400

<https://www.nascarhall.com/>

Discovery Place Science Museum
168 W 6th St,
Charlotte, NC 28202
(704) 327-2189

<https://discoveryplace.org/>

Belk Theater at Blumenthal
Performing Arts Center
130 N Tryon St,
Charlotte, NC 28202
(704) 372-1000

<https://www.blumenthalarts.org/>



Add-On Options – Experiences – Outside Charlotte

(reference flyers on website)

ALL BELOW OPTIONS HAVE DIRECT LINKS FOR YOU TO BOOK DIRECTLY WITH THAT EXPERIENCE

Full flyers will also be available at www.popwarner.com . More information will become available August 1st, 2025.

Carowinds
14523 Carowinds Blvd,
Charlotte, NC 28273
(704) 588-2600
<https://www.carowinds.com/>



SEA LIFE Aquarium –
Charlotte-Concord
8111 Concord Mills
Blvd
(855) 450-0512
Concord, NC 28027
<https://www.visitsealife.com/charlotte-concord/>



U.S. National
Whitewater Center
5000 Whitewater
Center Pkwy,
Charlotte, NC 28214
(704) 391-3900
<https://whitewater.org/>



U.S. NATIONAL
WHITEWATER CENTER

Speedway Christmas at
Charlotte Motor
Speedway
5571 Concord Pkwy S,
Concord, NC 28027
(800) 455-3267
<https://www.charlotte-motorspeedway.com/>



Sullenberger Aviation
Museum
4108 Minuteman Way,
Charlotte, NC 28208
(704) 997-3770
<https://www.sullenbergeraviation.org/>



Carolina Raptor Center
6000 Sample Rd,
Huntersville, NC 28078
(704) 875-6521
<https://carolinaraptorcenter.org/>



Add-On Options - Visit Charlotte



We are excited to have partnered with Visit Charlotte. For more information on all Charlotte has to offer, check out the 2025 Official City Guide (Image and QR code below) along with the Visit Charlotte page for numerous options.



Things to Do

From thrilling adventures to moving artistic performances, family play dates and magnetic nightlife, Charlotte holds something for everyone. Better grab a pen; these parts of city life aren't to be missed.

<https://www.charlottesgotalot.com/things-to-do>

Eat & Drink

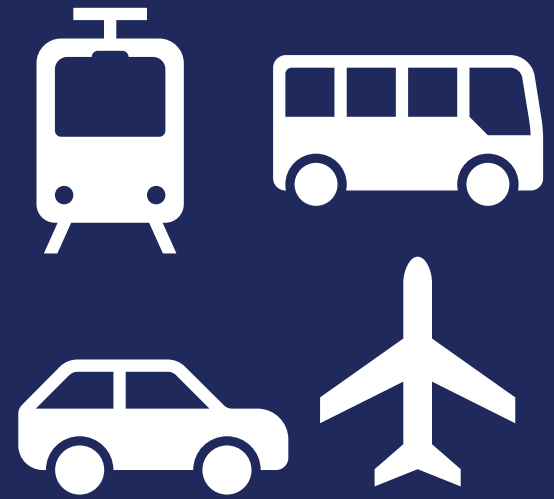
Tastemakers, chefs, mixologists and brewers work daily to move Charlotte's gastronomical needle forward. It's in the dishes and drinks that you'll find the Queen City's incomparable flavor.

<https://www.charlottesgotalot.com/eat-drink>



Charlotte's Got A lot Page

Event Transportation



Need local transportation during your stay in Charlotte?

- **Airport Transfers and Chartered Buses**
- **Public Transportation**
- **Ridesharing/Taxi**
- **Rental Cars**



Event Transportation –Airport Transfers (Football – Matthews Area)

Airport Transfers to Matthews Area (Football):

- **Distance:** The distance between Matthews and Charlotte Douglas International Airport (CLT) is roughly 19 miles
- **Travel Time:** The average travel time between the two locations is around 29 minutes

Getting To The Airport:

- **Driving:** Leaving the sports complex, follow Sports Pkwy, left at Brigman Rd, right onto E. Independence Blvd, take exit 253A towards Pineville & I-485 South, continue 16 miles & go left onto I-485 South toward Huntersville, go 9.2 miles to take exit 9 onto Wilkinson Blvd US-29 toward CLT Airport
- **No Direct Bus:** There isn't a direct bus from CLT to Matthews, so you'll need to transfer.
- **CATS Bus : Line 5 to Transit Center:** Take the Line 5 bus from the airport to the Transit Center- 4th & Brevard station. Transfer to Line 27: From the Transit Center, transfer to the Line 27 bus towards Matthews. Line 27 to Matthews: The Line 27 bus will take you to Matthews.

Other Options:

- **Taxi or ride-sharing service**
- **Driving is your best option for flexibility & distance**

Event Transportation – Rental Cars

In Charlotte, NC, major rental car providers like Hertz, National, Enterprise, Alamo, and Avis, along with other brands, are located at the Charlotte Douglas International Airport's Consolidated Rental Car Facility.

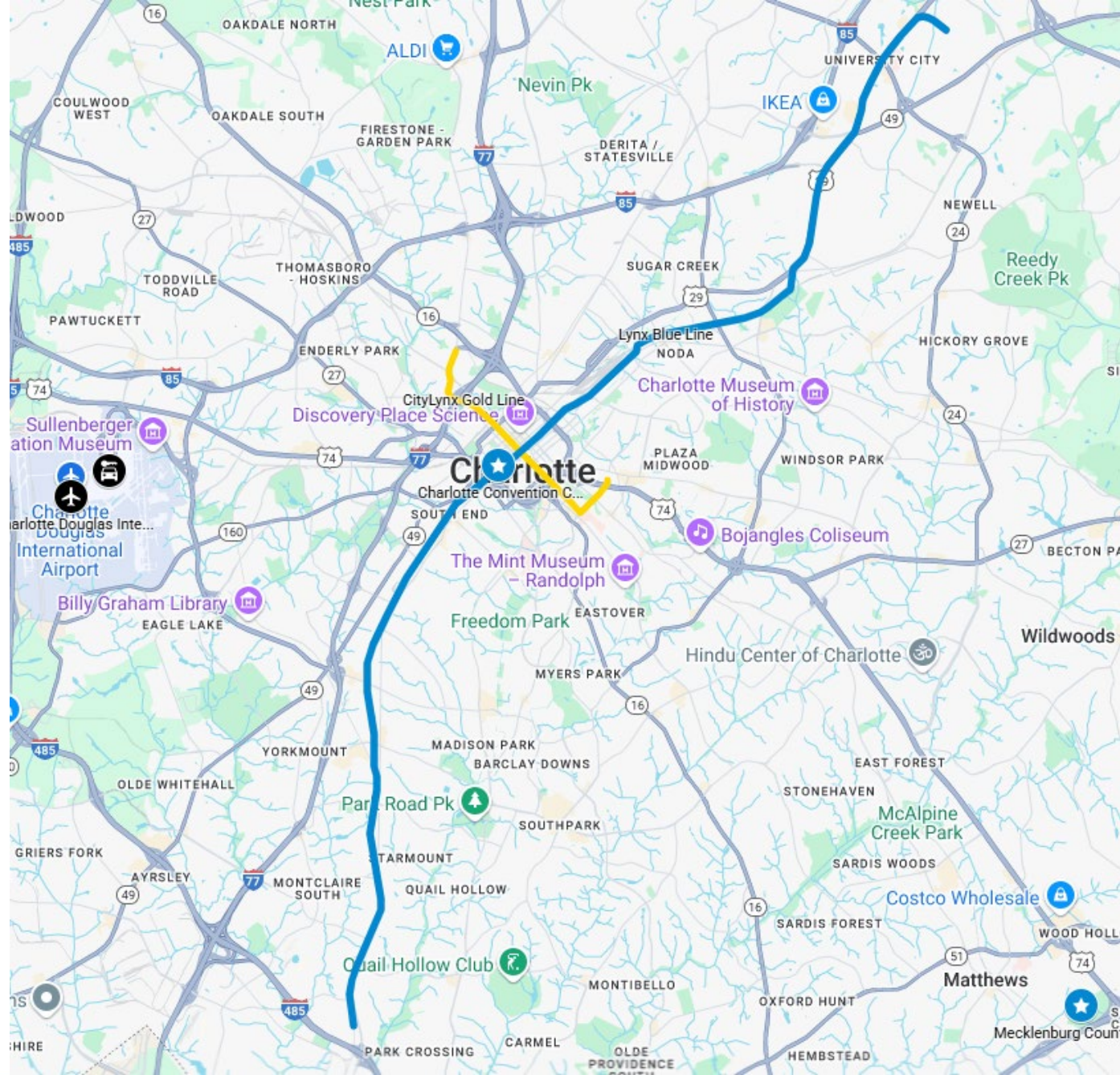
- [Hertz](#), [National](#), [Enterprise](#), [Alamo](#), and [Avis](#) are the main players with a presence at the airport. Charlotte also offers other rental car brands
- All major agencies are located in the Level 2 lobby next to the Hourly Parking Deck, in front of the Arrivals terminal at Charlotte Douglas International Airport (CLT)
- You can find a variety of vehicles, including economy, midsize, full-size, luxury cars, minivans, and SUVs



Event Transportation Public Transportation

Charlotte offers a range of public transportation options, including an extensive bus system and the LYNX light rail service through the Charlotte Area Transit System (CATS). These convenient and accessible transit choices make it easier to navigate the city without a car.

For more information, visit <https://bit.ly/43tlfkQ>



Event Transportation – Motorcoach, Limousine, and Car Service Companies

Are you looking for a chartered bus to transport your team throughout your time in Charlotte. Options below:

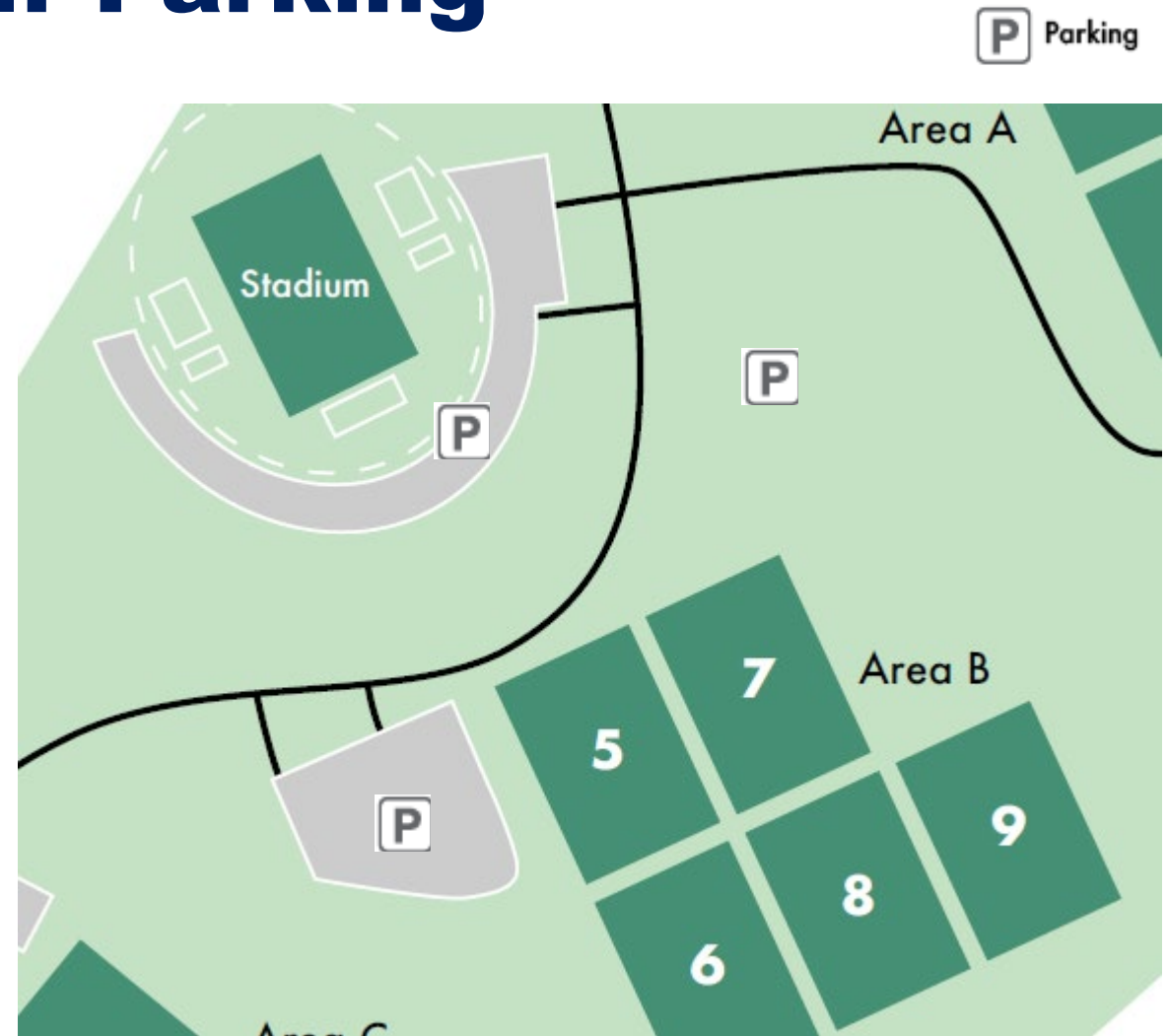
Academy Bus Services: Motorcoach 1251 W. Craighead Road Charlotte, NC 28206 www.academybus.com Contact: Shane Shipman 704.596.2222 sshipman@academybus.com	AMAREN Chauffeured Services: Car Service, SUV's, Minibus, Motorcoaches PO Box 1377 Waxhaw, NC 28173 www.amarenctm.com Contact: Jamisha Breland 980-316-8001 jamisha@amarenctm.com	Certified Worldwide Chauffeured Services: Car Service, SUV's, Minibus, Motorcoaches 9935-D Rea Rd Suite #284 Charlotte, NC 28277 www.ridecertified.com Contact: Tamekius Breland 704-458-9900 tamekius@ridecertified.com	Charlotte Charter Bus Company Services: Motorcoach, Minibus 910 Forty Niner Avenue Charlotte, NC 28262 www.charlottecharterbuscompany.com Contact: Hala Faruqi 704.302.1258 hala@shofur.com	CLT Express Transportation Services: Car Service, Limo, Sprinter Van, Hummer Limo, Limo Bus, Minibus, Motorcoach 7319 Wilkinson Boulevard Belmont, NC 28012 www.cltexpress.com Contact: Laura Canady 704.825.0666 laura@cltexpress.com
Falcon Charter Bus Charlotte Services: Motorcoach, Minibus 6700 South Boulevard, #10 Charlotte, NC 28217 www.falconcharterbus.com/charlotte-charter-bus Contact: Perry Ardell 704.981.9024 perry@shofur.com	Peak Limousine Services: Car Service, Sprinter Van, Limo Bus, Minibus 1801 North Tryon Street Charlotte, NC 28206 www.peaklimo.com Contact: Faith Glasgow 704.568.1200 faith@peaklimo.com	Rose Chauffeured Transportation Services: Car Service, Sprinter Van, Minibus, Motorcoach 11325-A Nations Ford Road Pineville, NC 28134 www.riderose.com Contact: Ericka 704.716.8165 Coach@riderose.com Ericka@riderose.com	Sterling Worldwide Limousine Services: Limo, Car Service, Motorcoach, Sprinter Van 3540 Toringdon Way Charlotte, NC 28277 www.ridesterlinglimo.com Contact: Ricardo Ramsey 704.999.3232 ridesterling@gmail.com	Sunway Charters Services: Trolleys, Minibus, Transit Bus, Motorhomes, Motorcoaches 2400 Queen City Drive Charlotte, NC 28208 www.sunwaycharters.com Contact: Lee Helms 704.348.1200 lee@trolleysinc.com

Daily - Self Parking

**Daily parking is available
first come first served.**

**Mecklenburg Sportsplex-
FREE**

- If you park at the stadium,
you are roughly ¼ mile
(about 4-minute walk)
away from where games
are being played in Area B
(Fields 5-9)**



Competition Venue Spectator Tickets Available

- **Single day, event admission tickets for the Mecklenburg Sportsplex can be purchased individually at www.popwarner.com anytime prior to arrival starting on Mon Dec 1**
- **Pricing: \$40 for two-day pass or daily admission of \$25 per day**
 - **Under 2 years old no charge**
 - **Two-day pass includes access to watch Pop Warner Superbowl Finals inside the stadium**
- **We highly recommend buying your event admission tickets prior to arriving at the venue to help expedite your arrival experience**



Waivers & Code of Conduct

All rostered athletes & coaches are required to sign an electronic waiver prior to arrival.

Coaches are also required to read the Code of Conduct in this manual.



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Waivers & Code of Conduct

Waivers must be completed during your registration. Deadline for completed waivers is **Wed Nov 26 @ 12pm.**

All athletes and coaches are required to sign a waiver. If any waivers are incomplete, the team will run the risk of not being able to compete and not receiving their welcome gift. Please ensure that your team is in compliance to avoid any disappointment upon arrival. (If an athlete and/or coach does not have an email, please use the head coaches' email.)

All waiver lists need to match your rooming list for the event, as an event credential for entry into competition venues will be given to each official participant upon check in at the start of the event.

Spectators do not need to sign waivers, but will be accountable to uphold the Code of Conduct. No alcohol or drugs are allowed on venue premises.

In the event of any excessive behavior issues, law enforcement involvement, confrontations, etc. at event venues, hotels, activities and/or restaurants, the team will be in jeopardy of having their participation revoked in the Crown Classic at any time during the week.

NO REFUNDS will be given on any team registration fee or unused hotel stays.



Waivers & Code of Conduct (contd.)

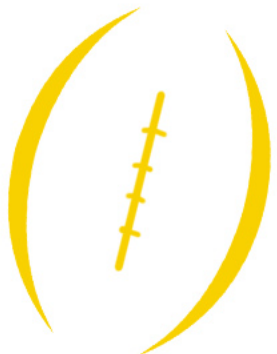
GENERAL CODE OF CONDUCT

The Crown Classic is committed to cultivating a safe and welcoming environment for its regional and national events and programs that **encourages** and **promotes** good sportsmanship by **student-athletes**, parents, coaches, administrators and other spectators. We ask that event participants and attendees cooperate in being respectful at all practice and competition venues, partner hotels and/or ancillary venues throughout the course of the event. All those involved with the event are expected to refrain from the following behaviors:

1. Acting in a way that is unruly, disruptive or illegal in nature.
2. Intoxication or other signs of impairment that may potentially result in bad behavior.
3. Excessive use of profanities and other vulgar **language that** interfere with other attendees' ability to enjoy the event.
4. Using bigoted, demeaning or abusive or other disruptive and intimidating language and/or gestures.
5. Verbal or physical harassment of officials, participants and coaches before, during and following the competition.
6. Disrupting the progress of competition (including physically entering or throwing objects onto the playing field or competition mat).
7. Interfering with or failing to abide by security or emergency procedures or response.
8. Displaying signs that contain offensive language, or any graphic art that may be deemed disrespectful.
9. Defacing, destruction or theft of property associated with the event, including property of the opposing team or other participants, including officials, as well as official venues.
10. Violence or threats of violence against other individuals at any official venue.
11. **Publicly** criticizing or making derogatory statements of an official, opposing teams, event personnel or its policies, or other individuals associated with the event. This includes comments with respect to their conduct, character, competence, integrity or appearance. *Note: social media is deemed a public forum.*
12. Failing to follow instructions of event personnel.
13. Any behavior which otherwise violates conduct codes set by partner venues, hotels or ancillary venues including but not limited to theme parks, as enforced by those properties.

Failure to abide by these expectations are grounds for removal from competition. The Queen City Crown Open reserves the right to remove individuals or the entire team. Depending on the infraction, a one-year ban from Pop Warner events and programs will be considered. A repeat offense of the same infraction may result in a permanent ban. All removals will be without **refund**.

Rules of the Game



- **Competition runs Fri Dec 12 & Sat Dec 13**
- **5v5 NFL FLAG non-contact**
- **Maximum of 10 players and a maximum of 2 coaches.**
- **12 divisions**
- **9 age groups - All age divisions will have an August 1st cutoff.**

Coed Division*

7u Coed
8u Coed
9u Coed
10u Coed
11u Coed
12u Coed
13u Coed
14u Coed

Girls Division

10u Girls
12u Girls
14u Girls
High School Girls**

***Coed can consist of all boys, all girls or a mix of both**

****Must be enrolled in the 2025/2026 school year**

Rules of the Game



- **Participants must be age verified through the Stack Sports Platform by the deadline.**
 - **Onsite age verification will not take place under any circumstances.**
 - **The age cutoff for the 2025 Crown Classic Flag Football Tournament is August 1st, 2025.**
- **Guaranteed 3 pool play games**
- **Bracket play (min. 1 game) – single elimination**
- **Running clock**
- **(2) 12-minute halves & 1-minute halftime**
- **Wilson football provided for game play**
- **Not provided but required: mouthguards & pocketless shorts**
- **All games will be played in accordance with the official [NFL FLAG Rule Book](#)**

Articles of Compliance

Event specific guidelines from the National Office.

FOR QUESTIONS REGARDING:

Football Specifics: Clarence H. Curry III, National Football Commissioner; football@popwarner.com

- **Event Questions: Beth Dietz, National Events Director; bethdietz@popwarner.com**

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Crown Classic Articles of Compliance



- I. Mandatory Team check in must report to the Mecklenburg County Sportsplex.
- II. All documentation must be in a presentable and orderly manner ready for inspection at Team Certification. If any documentation is found to be missing, forged or tampered with, the player(s) in question will not be permitted to participate. We are accepting documents uploaded to Sports Connect during your team registration.
- III. Teams must have their books in a presentable and orderly manner ready for inspection at Certification/Check-In. Rosters, ID's, physical forms, parental consent forms will be checked for accuracy and validity. If any paperwork is found to be missing, forged or tampered with the player(s) in question will not be permitted to participate. **We are accepting documents uploaded in the Sports Connect roster software system as well.**
- IV. All players must be listed on the team's Official Certified Roster.
- V. WILSON is the official game ball of the Crown Classic. Balls will be provided at no cost by Pop Warner and MUST be used during games. Composite and leather material footballs will be provided.
- VI. All teams will be provided with reversible jerseys at check-in. Teams must wear the jerseys provided.
- VII. Proper Coaching attire shall consist of a collared shirt and slacks or Coaching shorts. (Slacks/Shorts/joggers color can vary i.e. Khaki, Navy, and Black etc.... Jeans and Cargo pants/shorts are NOT permitted) Collared shirts should have Team/Association/League name and/or logo. (Team jerseys, sleeveless shirts, tank tops, throwback jerseys and the like are not acceptable sideline coaching attire).

Crown Classic Articles of Compliance



- IX. All teams MUST stay on partnership property throughout the event to participate and REMAIN eligible for the Crown Classic
- X. All teams will observe a 10:00 P.M. Curfew. As such, all players must be in their assigned sleeping rooms by 10:00 P.M. or players, coaches, the team and/or association shall be subject to disciplinary action including but not limited to forfeiture of past or future game decisions, suspension, removal from partnering property, financial penalties and/or permanent removal from the tournament.
- XI. However, participants accompanied by their designated chaperones that are at least 21 years or older who are returning from organized team activities (including without limitation theme park excursions, group dinners, or the add-on events outside of their hotels shall be excused from such curfew but MUST be immediately escorted by such chaperones to their rooms upon returning to their hotels. To clarify, when at Partner Hotels, ALL participants MUST be in their rooms by 10:00 P.M. regardless of whether their competition has begun, is ongoing or is completed. Any players found outside their assigned rooms past 10:00 P.M. while they are still registered as a participating group shall be subject to disciplinary action along with their coaches, teams, and/or associations as stated above. Pop Warner National and Event Staff shall be conducting daily checks to ensure compliance.
- XII. In order to fairly and promptly address any behavior at or associated with the Crown Classic Flag event involving any and all violations of the General and Members Codes of Conduct, policy or rules' violations and/or behavior that resulted in harm or may result in probable harm to participants, volunteers, parents, spectators or other individuals, such aforementioned behavior shall be governed by the Disciplinary Review Board (DRB) as outlined in the DRB Policies. All Head Coaches must read the DRB Policies and sign the attached Statement of Acceptance in order to participate in the Crown Classic. Copies of the DRB Policies are provided under separate cover. Forms requesting a hearing as well as a copy of the DRB process will be available upon request at the Volunteer Room located at "X" during the duration of the Crown Classic.
 - As a condition of your team's participation in the Crown Classic, all participants, coaches, administrators and supporters agree to display good sportsmanship throughout the event and related events or the entire team's eligibility and presence on site may be revoked without refund. Every Head Coach is required to read and sign the event's Coaches Code of Conduct to ensure an understanding of what is acceptable conduct for all teams and supporters. Head Coaches are responsible for not only their own proper behavior, but also for the behavior of each member of their staff, their team and ALL of the team's supporters.

Crown Classic Articles of Compliance



- The Head Coach will be held accountable for proper conduct of coaches, parents and any other persons affiliated with the team. Head Coaches must read and review the “Personal Responsibility at PWLS Events and Sportsmanship” memos contained in this packet with your entire team.
- Players, coaches, administrators and parents or other supporters that violate these articles, rules and regulations and/or any Crown Classic rules while in attendance will be subject to disciplinary action including but not limited to removal from the Mecklenburg County Sportsplex and Partnering properties without refund, disqualification from the event and any applicable legal/criminal penalties.
- ALL teams must stay on partnership property throughout the event to participate and REMAIN eligible for the Crown Classic – 2 night minimum stay will be enforced. (STAY TO PLAY supercedes the night minimum stay)
- General code of conduct: [General Code of Conduct \(popwarner.com\)](https://www.popwarner.com/general-code-of-conduct)
- Members code of conduct: [Members Code of Conduct \(popwarner.com\)](https://www.popwarner.com/members-code-of-conduct)

XIV. Schedule—All teams are offered and committed to playing 3 pool play games Friday. All teams are guaranteed 4 games. All Championship games will be played on Saturday December 13th.

XV. In the event of a tie, overtime procedure will be utilized.

XVI. In accordance with and in addition to the Revised Article 17 of the Pop Warner Rule Book, injured participants may NOT return to practice/performance without explicit approval from assigned medical personal including, but not limited to, Athletic Trainers and/or Emergency Medical Technicians (EMTs).

XVII. Videotaping Opponents Practice for scouting purposes is forbidden. Violators shall be subject to penalties as outlined herein.

XVIII. To ensure a safe and enjoyable experience for all guests, please respect and adhere to all Mecklenburg County Sportsplex and ALL partnering venue rules while on respective properties. Please review the FAQs in the document for a detailed list.

XIX. The use of Drones is prohibited.

* Individual team questions should be addressed at the Mecklenburg Sportsplex.

Frequently Asked Questions & Additional Contact Information

**Ready to book your trip to Charlotte?
Check out some helpful hints and more details about our call center.**



Frequently Asked Questions & Additional Contact Information

- ***What if I need help with my hotel reservation?***
 - ***Call 800-233-8326 M-F 8am – 4:30pm EST or email support@myteaminn.com***
- ***What if I need help with my event registration?***
 - ***Call 800-872-0461 M-F 8:30am – 5:00pm PST or [click here](#) to submit a help ticket***
- **Our teams will be available beginning on Tues Sept 2 & we will respond to voicemails and support tickets received outside of those hours as soon as possible.**
- ***Curfews –***
 - **All Pop Warner participants must adhere to a 10:00pm curfew in accordance with the signed code of conduct**
- ***What if I have a room in my team's block that needs an ADA access room?***
 - **Please email support@myteaminn.com with notes on your request & be as specific as possible so we can make your arrival as seamless as possible**
- ***Where can I find a full list of prohibited items at the competition venues?***
 - **The official Pop Warner website www.popwarner.com has a complete list of FAQs available for both Mecklenburg Sportsplex**
- ***Is there transportation included with any package?***
 - **NO packages include transportation. For information on different means of transportation, please refer to the Event Transportation portion of the Manual**

Frequently Asked Questions & Additional Contact Information

- ***What does security look like at facilities?***
 - **A designated athlete/coach entrance will be designated at both competition venues to accommodate bags needed specifically for our competitors.**
 - **Just like most sporting events across the country, we are continuing a clear bag policy for both competition venues. Safety first!**
 - **Fans will be able to carry the following items in addition to regular items such as phones, chairs, etc.:**
 - ✓ **Containers for medical supplies, special food for diabetics**
 - ✓ **Any transparent plastic, vinyl, or PVC bag no larger than 12"x 6"x 12"**
 - ✓ **Seat pads without covers, zippers, clasps, pockets, or any other device that would allow concealment of any items**
 - ✓ **Purses, bags, or clutches no larger than 4 1/2 inches by 6 1/2 inches**
 - ✓ **Flags without poles or sticks**
 - ✓ **Tablets**
- ***I don't know what add-on activities my team wants to do during the booking process, but my team is interested in taking advantage of booking now?***
 - **All add-ons are meant to be a guide only and not required**
 - **A majority of the activities have a QR code or link that you can use at any time prior or during your stay. Find the QR codes or links on the registration website or located at www.popwarner.com**



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