



Whittier Region 75



REFUND POLICY

There are **NO 100% FULL REFUNDS** (see non-refundable fees below). If you register a player and then decide for **any reason** that the player will not play in our region, please notify us as soon as possible by emailing registrar@ayso75.org. Partial refunds will be issued according to the following rules and deadlines:

- **Non-refundable fees:**
 - Once each Membership Year, a \$25 National Player Fee (NPF) is charged to each player. This will show as the AYSO Membership Fee in the payment breakdown and is non-refundable.
 - Every credit card transaction will have a Sports Connect Service Fee. This will show as Service Fee in the payment breakdown and is non-refundable.
- **December 31, 2025:** deadline to receive a full refund *minus* the non-refundable fees.
- **January 15, 2026:** deadline to receive a 50% refund minus the non-refundable fees.
- **NO refunds after January 15, 2026, deadline for any reason.**

Only the Regional Commissioner & Registrar together may make an exception to these rules.

E-mail any refund requests to registrar@ayso75.org, ***no exceptions***. Your request must include your name (original submitter of the registration), the player's name, and the player's date of birth.

Requests ***must*** be received by the deadline dates as outlined above to be processed.

Refunds will be issued as:

- a credit back to the credit card used for payment
- by check (to the original submitter of the registration) *only if the cardholder no longer has this card or a credit back to the credit card is unable to be processed by the Sports Connect system.*