



EDEN PRAIRIE SOCCER CLUB

PASSION • RESPECT • EXCELLENCE

Who to Contact

Who has a Question?	First Call for Help	Not Resolved?	Still Not Resolved?
Parent – questions about registration, schedule, key dates, payments, uniforms	Manager	Director of Operations	Director of Operations to discuss with Board of Directors
Parent – questions about playing time, position, games, training expectations	Coach	Competitive Director	Competitive Director to contact Director of Coaching and/or Program Committee
Manager – questions about coaching, games, absences	Competitive Director	Director of Coaching	Competitive Director to discuss with Program Committee
Coach – questions about payments, players, anything	Director of Coaching	Director of Coaching to discuss with Program Committee	Program Committee to discuss with Board of Directors

Tips	Contact Information
<ul style="list-style-type: none"> ✓ 24-hour rule – Upset about something? Give it 24 hours, and then contact your Manager and/or Coach. ✓ Not sure who to call? Start with your Manager. Managers have additional resources and can get you in touch with the right resource. 	<ul style="list-style-type: none"> ✓ Competitive Director, Teague Mitchell, comp.dir@epsoccerclub.com ✓ Director of Coaching, Peter Reid, doc@epsoccerclub.com ✓ Director of Operations, Marian Beagan, admin@epsoccerclub.com