

North River Parents:

Within the last 24 hours, you should have received an email from AIMS, like the one below. If you haven't, check your Junk or Spam Filter. If you still don't find one, please email us at [info@northriversoccer.com](mailto:info@northriversoccer.com)

Test Parent,

This is your official registration notification sent to finalize your enrollment in the TSSA Athlete Incident Management System (AIMS).

We're all concerned with privacy and security, so **please complete your registration within the next 24 hours** using the link below.

**IMPORTANT:** Use an email you check regularly for registration. The AIMS platform will auto-generate email alerts in real-time whenever an authorized representative of your soccer organization reports an incident involving a child on your roster. Register here:

[Click Here!](#)

After registering, you will receive an email with information on your incident management program and what to do next.

If you run into any challenges, technically or otherwise, you're not alone—AIMS Support is here to assist you. Give them a call at [833-333-USYS \(8797\)](tel:833-333-USYS) or email [support@usysaims.org](mailto:support@usysaims.org).

Thank you for your participation and commitment to youth soccer athlete health and safety!

**TSSA AIMS Support Team**  
[support@usysaims.org](mailto:support@usysaims.org) | [833-333-USYS \(8797\)](tel:833-333-USYS) | [AIMS Home](#)



### What is AIMS?

AIMS is an organization that Tennessee State Soccer Association (TSSA) has partnered with to provide COVID-19 screening clearance for recreational and select soccer programs operating in Tennessee. The AIMS platform is one of 2 pieces of a partnered platform that you will use to report your player's COVID status to your team's coach and Manager before each practice and game. The other part of the platform is MDBox, which we'll talk more about it in a moment.

AIMS has emailed each player's parents the email above so they can finish creating an account. All you have to do is set up a password and confirm your connection to your player. For security, you enter your child's name and DOB to ensure only someone legitimately connected to your child can finish the setup. Those are also the only info they have about your child, name and DOB. When you click on the CLICK HERE button and it opens your account, you will find your name, email and cell phone are already completed (the only info they have about you), which we supplied them. All you have to do is enter your child's name and DOB and select a password. Once you do, there will be a popup window that asks if you want to complete your EDUCATION Course. **CLICK YES**

You won't actually complete an education course; but there is a waiver that TSSA has requested AIMS to include and that's what the menu calls it. If you don't complete the waiver then (or if you already did the above and said NO to the waiver), AIMS will send you a reminder every day until you do.

If you already signed into your account and you receive a reminder to complete the Education Course (aka Waiver), you can log back into your AIMS account, click on the Education tab at the top of the page and then click on the Waiver that will be shown there. Once you complete the Waiver, you really won't have any reason to log back into your AIMS account again.

### **What is MDBox?**

As we mentioned earlier, MDBox is the other half of the partnered platform TSSA has partnered with. MDBox is a medical service that works with AIMS to accept COVID status information, in a HIPPA-controlled environment (meaning that, like your pharmacy or Doctor, they will not share your private medical information). You will receive an email from MDBox to set up your account with them, which is very similar to what you'll have done with AIMS. That is the site you will work with prior to each practice and game.

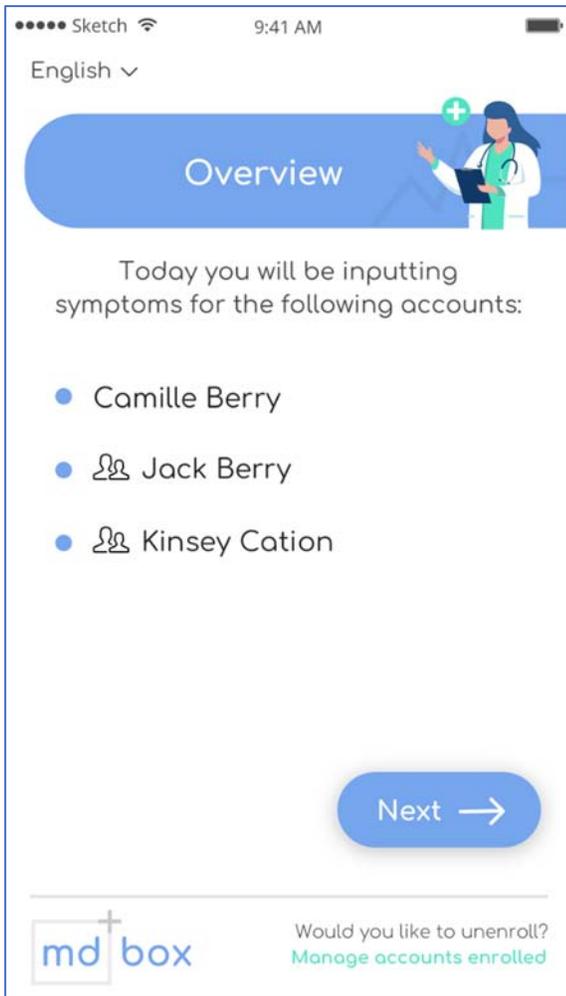
The first day you set up your account, MD Box will go through a series of question about EACH PLAYER or COACH, that will look similar to the panes below. When you complete that status update, if all the answers are NO and your child has no symptoms MDBox will update your status on the Team Dashboard (seen only by Coach/Team Manager/Club Admin) to **ELIGIBLE**. If you answer YES to any question or report a symptom, the status will remain **INELIGIBLE**. We won't see the answers to the questions that you provide, and neither does AIMS. MDBox holds all that information for you privately and just tells us their status. That night at midnight, AIMS will automatically reset your child's status to **INELIGIBLE**, and will text you to remind you to update their status. The text will include a link to make it easy for you to click, answer the questions and update their status. While MDBox will text you every day during the season - **YOU ONLY NEED TO UPDATE THEIR PROFILE on GAME and PRACTICE days.**

Obviously, the purpose of this process is 1) to keep sick or potentially sick players from infecting players, parents or coaches. 2) to ensure we are acting on very current information about each of our player's COVID status, and 3) to keep the exact nature of a sick player's condition as private as possible.

Team Managers and Coaches will not allow players who are not in **ELIGIBLE** status to participate. PLEASE Don't give them a hard time, they are following TSSA policy, just as we are.

Team Managers and Coaches will be instructed to have **INELIGIBLE** players and their parents leave the field and return to their vehicle. If you forget to update their status prior to arriving for practice, while you are still in the car at the complex, click on the link on the text using your phone and it will update in real time.

Scroll to the next page for screenshots of the MDBox site pages.



**Ill Contacts** 

Patient: Camille Berry

Have you been exposed to someone who is suspected to have or has been tested for Coronavirus (COVID-19) infection?

Have you been exposed to someone who has been diagnosed with Coronavirus (COVID-19) infection?

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 No longer wish to receive texts? [Unenroll](#)

**Occupation** 

Patient: Camille Berry

Are you a healthcare worker?

Are you a first responder?

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 No longer wish to receive texts? [Manage accounts enrolled](#)

**Fever Details** 

Patient: Camille Berry

How severe is it?

mild                      moderate                      severe

How long have you felt this?

Is it getting...

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 No longer wish to receive texts? [Unenroll](#)



**Update Complete**

You have successfully updated Camille Berry's COVID-19 daily symptoms.

Please now update the COVID-19 symptom intake for **Jack Berry**

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 No longer wish to receive texts? [Manage accounts enrolled](#)